Table 2. Orientation Overview and Progression

Department of Nursing Orientation, 3 hours of in-person, didactic education

• Topics reviewed: Safety and infection control, confidentiality regulations, safe patient handling, feeding/meal set up, bathing and daily cares assistance, expectations of orientation checklist, professional attire, scheduling, and communication

Divisional Orientation, 1 hour of in-person education, plus asynchronous online modules
• Topics reviewed: Personal protective equipment review, hospital disinfectants, soiled
instrument handling, worker safety, disaster resources, expectations of hourly rounds, service recovery, and reinforcement of roles and responsibilities

Unit Orientation, 8 hours of in-person orientation with unit preceptor

• Topics reviewed: Unit and hospital tour, unit partner workflow, review safe patient handling, standardized stocking of unit equipment, patient satisfaction, sitter protocols, quality metrics, and how to ask for help